# Nice to finally **meet** you.

Workforce-Velocity offers an all-inclusive solution with unsurpassed accuracy in workforce management and labor planning in the Hospitality industry utilizing leading edge technology no matter how large or small your franchise.

WORKFORCE-VELOCITY

#### LIST OF SERVICES



## There are other systems out there- the difference is HOW we do it.

Workforce-Velocity has taken every aspect of workforce management in the hospitality industry, automated it, customized it, tested it and rolled it in to one dynamic system that is focused on SAVING MONEY. Our system is cloudbased and web enabled providing 24/7 access and rapid deployment with a simple internet connection allowing for mobile or desk top log in and an easy to use interface that transcends all levels of management, delivering simple solutions to the most complex problems. From on boarding to payroll, one system can unify your workforce with no servers or backups, guaranteed security and saving costs simultaneously.

Our solutions are hospitality, industry and company-specific. You set the rules, Workforce-Velocity does the work. No hotel or property is too big, too small, too simple or too complex to benefit from using our system.



**Time and Attendance** State-of-the-art Timekeeper Kiosk user interface enables error free employee interaction. Photo upload for badge printing eliminates "buddy punching" and ensures accuracy with every punch.

Management controls are virtually unlimited and easily configured allowing bi-directional communication through our Timekeeper Kiosk.

Easy to use navigation with simple green, red and yellow indicators allows managers to view problems with time easily.

View who is at work, on break or approaching overtime with up-to-theminute accuracy.

View errors in real clock view with simple one button click changes to time.

Secure log files show manager changes to time as well as KPI tracking of employee errors for management counseling.

## Automated Communication

Our system allows you to contact your employees instantly with custom messages in multiple languages.

Contact tens, hundreds or thousands of employees instantly via phone, email or text.

Use for notification, schedule confirmation, offer of schedules or overtime call ins.

Reports delivered and calls routed to any manager at any number with easy to choose defaults.



Communicates with scheduling system allows for precise labor scheduling.

Communication can be instant or cued for future broadcasts based on user need.

#### THE BENEFITS ARE ENDLESS

**Fully Customizable** Allows for unique hospitality work rules and pay policies

Ease of Use Simple user interface

Increased Security Data is secure anytime, anywhere

Easy Accessibility

Automated employee files allow immediate and secure access to information

Software as a Service (SaaS) No hardware or software to purchase or manage

Assured Compliance

Federal and state regulations are met, even in union environments

#### More Savings

Cost savings and increased KPI by streamlining processes for each property or location

Easily integrates with most software systems

<u>Simplified Usability</u> Easy to use with a single touch point of data entry

#### **Guaranteed Reliability**

Our know-how allows us to remain reliable and deliver as promised

#### Market-proven Expertise

Market-proven and tested technology in the hospitality industry



Proprietary Timekeeper Kiosk



**Talent Management** Handles complex employee file needs in one location with simple access.

Track and receive updates pertaining to status of employment requirements with easy visual cues.

Permission based approval system allows management to block employees with

expired documents, minimum performance standards and if other customized benchmarks are not met.



Dynamic fields and open architecture allow easy

to configure work and scheduling rules for even the most complex agreement.

Field integration with interactive holiday calendar, state and federal overtime laws, certification validation and multiple pay code generator.

Keep up to date with employee availability and blackout requests.

Tracks and recalls availability automatically throughout the scheduling process.

Meta tag file system allows files to be coded by type with custom tags for all necessary documents (i.e., I-9, applications, TIPS).

## **Transaction Based** Scheduling

User-friendly interface allows your most entry-level employee the satisfaction of operating a dynamic tool with ease.

Provides complex back-end matrices utilizing thousands of data points to determine precise hourly needs allowing each property to be customized to its unique needs such as number of rooms, meeting spaces and brand-specific standards.

Weekly schedules are automatically calculated based on real transaction data, even allowing for business fluctuations.

Drag and drop employee schedules or autofill with available employees. Real-time view of shifts and fill ratios with simple drag and drop interaction for the utmost ease in schedule maintenance and management.

Identify schedule gaps for temporary labor or overtime call ins.

Integrated with Call Blast technology for automatic scheduling and communication of shift needs to available employees only.

Control all direct and indirect labor needs in one window to capture true labor spend. Drag and drop or mouse click ability allowing for all levels of management to schedule workforce in minutes.

Sort employees by seniority, KPI, least hours scheduled or customized scheduling rules.

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Cost per

transaction or unit goals are configured per workgroup to allow your managers transparent views of status of budgeted spend.

Patented workforce planning and scheduling system is based on industry best practices for labor cost control to increase RevPar and customer satisfaction.

All data can be run on customized reports to provide high-level data across your organization.

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#### Performance Management

Strategically aligns management goals and employee performance by defining, documenting and analyzing KPI.

Provides decision-making ability based intelligent data and KPI analysis.

Automatically tracks productivity, creating performance indices for each employee.

Graphs displaying employee performance are easily accessible assisting in scheduling, disciplinary action or employee counseling.

Customized productivity tracking program ensures business models are built correctly.

# **BOTTOM LINE** SAVINGS

Preload Workforce-Velocity with industry immediate ROI in labor

Operational benchmarks can be defined by work group, location and utilization percentages on a daily basis.

Holds employees accountable for productivity and rewards above average performance by scheduling top-performing employees first.

Alerts are reported in real-time to alleviate violations such as overtime, excessive absence and compliance before they become costly.

# **Event Scheduler**

Streamlines event management from customer inquiry to event execution.

Automates all aspects of event management including scheduling, for proven savings.

Integrates with most existing sales and marketing solutions to calculate labor needs by function and identify available talent by skill set and automatically contacts your workforce.

Manages multiple events enabling management to monitor and track concurrent events.

Events are managed in real-time for instant access to event details and quick reaction to circumstances that may disrupt service delivery.

Detailed financial and ROI reporting to allow you to analyze your event and increase profits.



6300 Powers Ferry Rd. Suite 122 Atlanta, GA 30339

888.515.6061

# workforce-velocity.com

